



GRANITE COUNTERTOP WARRANTY

ALL GRANITE COUNTERTOPS MANUFACTURED AND INSTALLED BY D.C.I. COUNTERTOPS CARRY A ONE YEAR LIMITED WARRANTY FROM DATE OF INSTALLATION. THE WARRANTY IS LIMITED TO EDGE FABRICATION AND INSTALLATION WORKMANSHIP ONLY.

EDGE FABRICATION

ALL EDGES SHALL MATCH PROFILE SELECTED WITH A PLUS OR MINUS TOLERANCE OF 5%
ALL EDGES SHALL BE POLISHED TO A UNIFORM FINISH, EQUAL OR GREATER THAN THE DECK SURFACE
ALL EDGES SHALL HAVE BOTTOM SURFACE SMOOTHED TO THE 200 PAD AND BOTTOM CORNER EASED
ALL EDGE CORNERS SHALL BE EASED

INSTALLATION

SEAMS SHALL BE BONDED WITH ADHESIVE AND BE NO GREATER THAN 1/16 GAPING
SEAMS SHALL BE LEVEL WITH THE EXCEPTION OF INSTANCES WHERE MATERIAL IS NOT EQUALLY GROUND FROM QUARRY
ALL BACKSPLASHES SHALL BE CAULKED TO BOTH COUNTER AND WALL
ALL COUNTERS SHALL BE LEVEL AND BE MANUFACTURED TO ACCOMADATE APPLIANCES AS PER ORIGINAL

CONTRACTOR SPECIFICATIONS

ALL COUNTERS SHALL BE INSTALLED SECURELY AND WITH NECESSARY SUPPORTS IN INSTANCES WHERE D.C.I. SUPPLIES THOSE SUPPORTS.
CONTRACTORS SHALL BE NOTIFIED IF CABINETRY IS INSUFFIECIENTLY LEVEL OR OF INADEQUATE MATERIALS TO SUPPORT SUCH COUNTERS. IN SUCH CASES IT IS THE CONTRACTORS RESPONSIBILITY TO RECTIFY THOSE SITUATIONS.

WARRANTY AND SERVICE PROCEDURES

THE FOLLOWING CONDITIONS APPLY TO DAMAGES OR REPORTEDLY DAMAGED COUNTERTOPS:
WARRANTY REQUESTS NEED TO BE SUBMITTED IN WRITING BY THE PURCHASER OF RECORD WITH D.C.I. COUNTERS
DETERMINATION OF DAMAGE OR WARRANTY ISSUE SHALL BE THE SOLE RESPONSIBLIITY OF D.C.I. COUTERTOPS
MATERIAL THAT IS DEFECTIVE WILL BE REPAIRED OR REPLACED AS DICTATES ALONG WITH DIRECTLY ABUTTING MATERIAL IN ACCORDANCE WITH D.C.I. INSPECTIONS
DUE TO THE FACT THAT GRANITE IS A PRODUCT OF NATURE AND COLORS / PATTERNS / FISSURES ARE COMPLETELY OUT OF OUR CONTROL WE CANNOT GURANTEE THAT MATERIALS SHALL BE AN EXACT MATCH TO THE BALANCE OF THE JOB.
THE CUSTOMER AT THEIR EXPENSE MAY ELECT TO REMANUFACTURE THE REMAINING PORTIONS OF THE COUNTERS

NON WARRANTED SITUATIONS

***DAMAGE DUE TO OTHER TRADES AND OR DAMAGE OCCURRED AFTER D.C.I. COUNTERS HAS COMPLETED ITS INITIAL INSTALLATION (IT IS ADVISED THAT A REPRESENTATIVE OF THE PURCHASER BE PRESENT AT TIME OF COMPLETION)
***CRACKS AND SETTLING SHIFTS
***STAINS DUE TO IMPROPER MAINTAINENCE
DUE TO THE NATURE OF SOME STONES THERE WILL BE FISSURES AND NATURALLY FORMED CREVICES IN THE DECK SURFACE.
THESE ITEMS ARE NOT CONSIDERED WARRANTED DUE TO THEIR NATURAL FORMATIONS AND AT TIMES CAN BE UNDETECTABLE AT TIME OF FABRICATION.

IF A REPAIR IS REQUESTED DUE TO ONE OF THE ABOVE SITUATIONS IT WILL BE DONE AT THE CUSTOMERS EXPENSE.